

## Access Statement for Zest cafe St Andrews

### **Introduction**

Situated in the historic and world famous town of St Andrews, Zest Cafe is well known for our speciality teas & coffees. We offer the highest quality, which is ethically sourced and our artisan coffee roasters pay 10-15% above Fairtrade to support the hard work of the farmers. Our team is trained to high standards not only for the products we sell and customer service but also disability awareness, with 2 of our team also being Mental Health 1st aiders. We are a training cafe and support people with barriers to employment by providing an inclusive workplace to gain valuable experience.

We are located a maximum 15 minute walk from the bus station in the heart of the town, with all attractions nearby. There is on street parking directly outside our cafe which is free to Blue Badge holders. We have easy access to the shop with a slight ramp, and wide double doors, wheelchair accessible toilet and furniture that is easy to move to accommodate large groups/larger electric wheelchairs. Our team are all trained to cater for specific requests/dietary requirements and always happy to help.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01334 471451 or email [info@zest-standrews.com](mailto:info@zest-standrews.com).

### **Pre-Arrival**

- The nearest railway station is Leuchars which is a 20 minute bus journey away, or taxis are available at the train station.
- The bus station is a maximum 15 minute walk away; however there are bus stops within a 5 minute walk depending on the bus.
- For Sat Nav directions our address is 95 South Street, St Andrews, KY16 9QW.

### **Car Parking Facilities and Arrival**

- There is on street parking directly outside the shop which is £1.10 per hour with a maximum of 2hr stay.

- Parking is free and unlimited for Blue Badge holders, with disabled spaces nearby.
- Tickets for parking are available from meters on the street, with the nearest one just 5 metres from the cafe entrance.
- The streets immediately surrounding the cafe are paved.

### **Restaurant, Bar & Bar Area**

- On street tables are available outside with a canopy to protect from our Scottish showers.
- The cafe has 2 levels; the entrance has a very slight ramp to the first level and another ramp to the back section of the cafe where the toilets are situated.
- Our double entrance doors are manual; however usually remain open giving easy access.
- Our cafe furniture is not heavy and there is plenty of space to allow us to move tables & chairs to accommodate you or your group.
- All our chairs are dining chairs with no arms.
- Our tables all have a clear height of 609mm.
- The cafe is bright with a lot of natural daylight and no harsh lighting inside.
- Menus are all on the tables; however we have large print menus on the walls as well.
- Large print menus are also available upon request behind the counter.
- There is background music; however we are happy to turn down/off upon request.
- It is order at the counter service; we make food/drinks and bring to your table. However if easier for you we can take your order at the table upon request, just ask.
- Our floor surfaces in the cafe are wood laminate.
- Our tables are dark wood, with white plates to contrast.
- We can cater for any food intolerance just ask our team are well trained.

### **Customer Toilets**

- Our toilets are located at the rear of the shop.
- The disabled and the ladies are the same bathroom.
- There is only one toilet for men, and one for ladies/disabled.
- The disabled toilet has horizontal and vertical grab rails on both sides of the WC and can accommodate wheelchairs.
- Baby changing facilities are also available.
- There is an red emergency alarm cord in the disabled toilet.
- Toilet lighting is a fluorescent bulb.
- Sinks have push taps which go off automatically.
- The toilet flush is a button.
- If the toilet is locked, someone is in it otherwise they always remain open for everybody.

### **Private Dining/Function Space**

- We have no separate location for private dining/functions, however if customers would like to use our space to hold evening events please contact [lisa@zest-standrews.com](mailto:lisa@zest-standrews.com) to arrange/discuss pricing or availability.

### **Additional Information**

- Our teams have all gone through disability awareness training and have a good level of knowledge.
- We are a training cafe; a lot of our team also has additional needs so i would ask for patience and understanding for them as well.
- We are happy to help in any way that we can, just tell us how you like things or what would make your visit easier.

### **Future Plans**

- We did an introduction to BSL last year, however plan to redo and refresh.
- Feedback is welcome from all of our customers.

## **Contact Information**

Address (Inc postcode): 95 South Street St Andrews Fife KY16 9QW

Telephone: 01334 471451

Minicom: NA

Email: [info@zest-standrews.com](mailto:info@zest-standrews.com)

Website: [www.wearezest.co.uk](http://www.wearezest.co.uk)

Hours Of Operation: 8am to 6pm Monday to Sunday